



**FOR IMMEDIATE RELEASE**

## **Crawford Contractor Connection Appoints Vice President, Product Development & Quality Assurance**

**ATLANTA (July 29, 2020)** Crawford Contractor Connection®, an industry leader in contractor managed repair services, is proud to announce the appointment of Greg Fleming as vice president, product development & quality assurance. Greg will report to Lance Malcolm, U.S. President, Contractor Connection.

In this new role, Greg will support the overall development and release of new network products and services in alignment with our strategic initiatives.

“We are thrilled to welcome Greg back to Crawford & Company. We are always looking for opportunities to strengthen our team as we develop innovative products and services for our clients. Greg’s expertise is well documented and we look forward to watching our teams continue to thrive under his guidance,” commented Malcolm.

Greg brings more than 28 years of property and casualty claims experience to this new role and possesses an extensive leadership background. He previously worked at USAA where he held several senior claims leadership, marketing and sales executive positions, during his 18-year tenure. Prior to his position at USAA, Greg served as Branch Manager at Crawford. He earned his Chartered Property Casualty Underwriter (CPCU) designation in 2014.

Greg is a graduate of Eastern Washington University where he received his Bachelor of Arts in Education.

For media inquiries contact us at [mediarelations@us.crawco.com](mailto:mediarelations@us.crawco.com).

### **About Contractor Connection®**

Contractor Connection, a division of Crawford & Company® (NYSE: CRD-A and CRD-B), is an industry leader in contractor managed repair and home improvement services, providing insurance carriers and consumers a national network of residential and commercial contractors that are vetted and managed for performance, measuring quality, timeliness and customer satisfaction. [www.contractorconnection.com](http://www.contractorconnection.com).

### **About Crawford®**



Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at [www.crawco.com](http://www.crawco.com)

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