



Crawford & Company®
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FOR IMMEDIATE RELEASE

Crawford & Company® appoints President of Global Technical Services U.S.

ATLANTA (July 8, 2020) – Crawford & Company® (NYSE: CRD-A and CRD-B), the world’s largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporates has announced the appointment of Paul Kottler as President of Global Technical Services (GTS) U.S., effective July 8, 2020. Kottler will be assuming the role following the retirement of Terry Hunt.

As President, Kottler will oversee the Crawford GTS U.S team of experts responsible for the handling of all large and complex claims. He will also spearhead initiatives to further strengthen GTS’ market position with a focus on the development of expertise across specialist product lines, talent development and utilizing technology to deliver innovative solutions. In this role, he will report to Andrew Bart, Global President, Crawford Global Technical Services.

Kottler bring 30 years of experience in the industry and prior to joining Crawford he was Executive Vice President, North America at McLarens.

Kottler returns to Crawford following the recent retirement announcement of Terry Hunt, one of the most seasoned and respected practitioners in the U.S. claims arena. During his 27-year career at the company, Hunt held several senior positions across the organization, and took over the leadership of the Crawford GTS U.S. team in 2017.

Commenting on the appointment, Bart said: “Paul brings tremendous technical and market depth and I am excited to see the next chapter for GTS in the U.S.”

Commenting on the retirement of Hunt, Bart added: “Terry has made an incredible contribution to the success not only of Crawford GTS U.S., but also to Crawford’s success as a whole. He has been an

outstanding leader and we thank Terry for delivering exceptional people strategy which resulted in incredible growth and employee engagement.”

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

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