



Crawford & Company®
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FOR IMMEDIATE RELEASE

Crawford & Company® appoints Zakky Cheng as Country Manager, Taiwan

LONDON (6 JULY 2020) –Crawford & Company® (NYSE: CRD-A and CRD-B), the world’s largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers and corporates, has named Zakky Cheng as country manager to oversee claim operations in Taiwan.

Based in the Taipei office in Taiwan, Zakky will be responsible for developing and establishing client relationships, overseeing business operations, supervising adjusting services and delivering on our mission to restore and enhance lives, businesses and communities. He will report to Veronica Grigg, President, Asia.

Commenting on Zakky’s appointment, Veronica said, “Zakky’s experience and expertise in the industry is an invaluable asset to us as we look to continue to provide our customers and their clients with specialist and innovative claims solutions. We are delighted to have the talent to step up at Crawford to help deliver profitable growth of business and service excellence for the benefit of our clients.”

Zakky has 18 years of insurance industry experience including a decade in the loss adjusting field. His career in the insurance industry began as an engineering underwriter with a local insurer before moving on to an international insurer as a property underwriter. In 2006, Zakky joined the Taiwan Residential Earthquake Insurance Fund (TREIF) as a claims specialist and began his career in loss adjusting in 2010 when he joined an international loss adjusting firm as an adjuster. Zakky joined Crawford in 2013 as a manager and worked his way to director in 2019.

Zakky has worked across various lines including building and construction, power and energy, and engineering on large and complex claims of up to US \$200 million.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to carriers, brokers, and corporates with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

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