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FOR IMMEDIATE RELEASE



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Crawford Welcomes Sandra Harbans to its Lloyd's Unit

TORONTO (May 15, 2018) – Crawford & Company (Canada) Inc. announces today the addition of Sandra Harbans to its Lloyd's unit as director of operations. Crawford's Lloyd's dedicated unit has provided loss adjusting and third-party administration services to the Lloyd's market across multiple classes of business for over 30 years. Crawford operates five Lloyd's hubs throughout North America situated in Toronto, Montreal, Vancouver, Brea and Philadelphia. As operational lead for the Canadian Lloyd's unit, Sandra will be instrumental in managing the depth of our servicing capabilities while ensuring quality and efficiency in service delivery and overall client satisfaction.

"We are both pleased and excited to have Sandra join our team. She is an accomplished operations leader with considerable Lloyd's claims management experience," said Heather Matthews, senior vice president, National Claims Management Centre (NCCM), Crawford & Company (Canada) Inc. "Sandra brings with her a fresh perspective, having held positions within a large reinsurer and carrier, as well as in-depth knowledge and expertise of the Lloyd's and London marketplace. She will undoubtedly be a valuable asset to our team."

Harbans has more than 25 years of experience within the insurance industry, specializing in claims, finance and underwriting administration. Throughout her extensive career, she has held progressive positions with a large reinsurer and carrier. As a seasoned insurance professional, she is well versed in commercial property, automobile, liability and special risk business. Additionally, Harbans possesses considerable experience managing treaty and facultative claims for business written through Lloyd's Syndicates, as well as overseeing the claims process, conducting audits and ensuring regulatory compliance for Lloyd's business. Complementary to her work experience, she holds a Liberal Arts Degree from St. Joseph's College and a Certificate in Accounting from Ryerson University.

“Crawford’s mission is to restore and enhance lives, businesses and communities,” said Pat Van Bakel, president of Crawford & Company (Canada) Inc. “Sandra’s addition to our Lloyd’s team allows us to deliver on this mission and enhances our ability to provide industry solutions in a prompt, quality manner to our clients.”

For more information, contact:

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About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at www.crawfordandcompany.com.